

# **User Manual for eSakshya Mobile App**



**Prepared for**

**State and Central Investigating Agencies**

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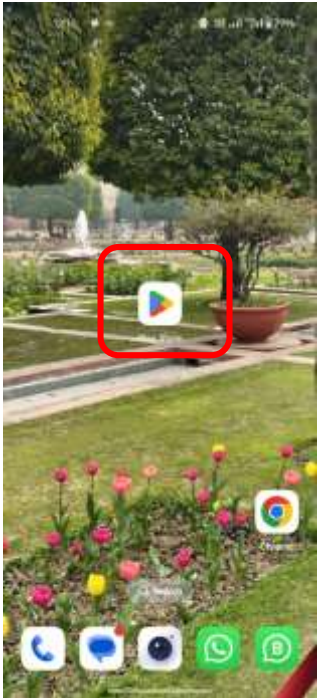
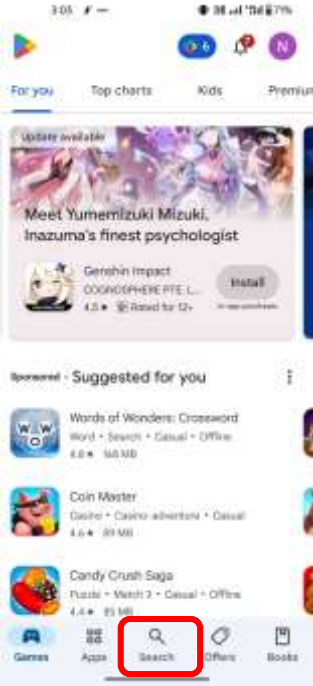
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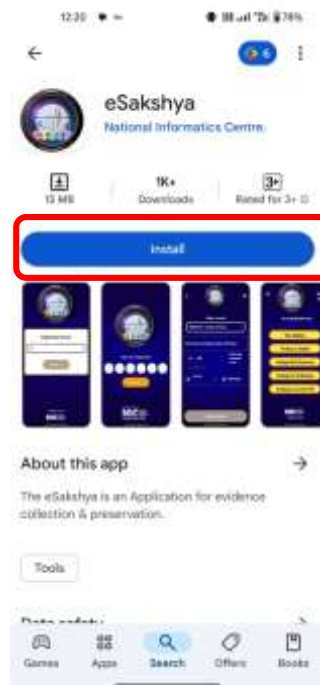
# Chapter 1 - Installation Guide

Details	Screenshots
<p>1. Visit Play Store to download the eSakshya Mobile Application.</p>	 A screenshot of a mobile phone's home screen. The background is a lush green park with a fountain. In the center, the Google Play Store icon is highlighted with a red square. At the bottom, there is a dock with icons for Phone, Messages, Browser, WhatsApp, and another app. A Chrome icon is also visible on the home screen.
<p>2. Open the Play Store on your phone and tap the search icon.</p>	 A screenshot of the Google Play Store app interface. The top navigation bar shows 'For you', 'Top charts', 'Kids', and 'Premium'. Below this, there is a promotional banner for 'Meet Yumemizuki Mizuki, Inazuma's finest psychologist'. Underneath, there are 'Sponsored' and 'Suggested for you' sections with app cards for 'Words of Wonders: Crossword', 'Coin Master', and 'Candy Crush Saga'. At the bottom, the navigation bar includes 'Games', 'Apps', 'Search', 'Offers', and 'Books'. The 'Search' icon is highlighted with a red square.

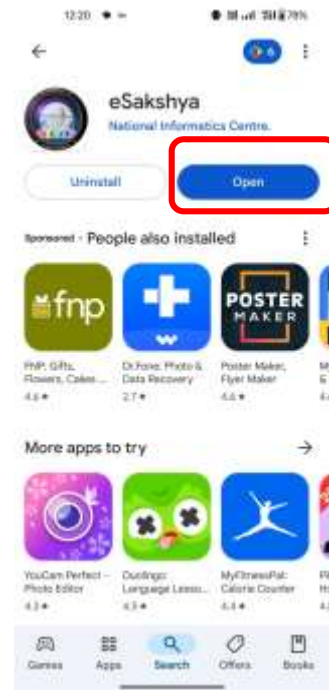
3. Type 'eSakshya' in the search bar. Select the first app from the search results and verify the eSakshya logo.



4. Tap on the Install button. Wait for the installation to complete.



5. Once installed, open the eSakshya app from your phone.



6. After downloading the eSakshya Mobile App, the user must read and accept the Terms and Conditions of the app.

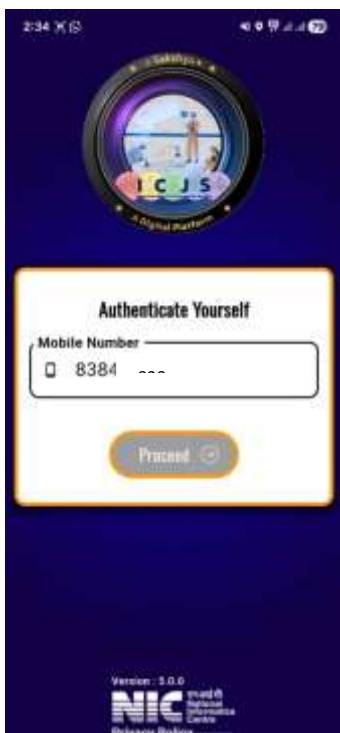


## Chapter 2 - Authentication Process

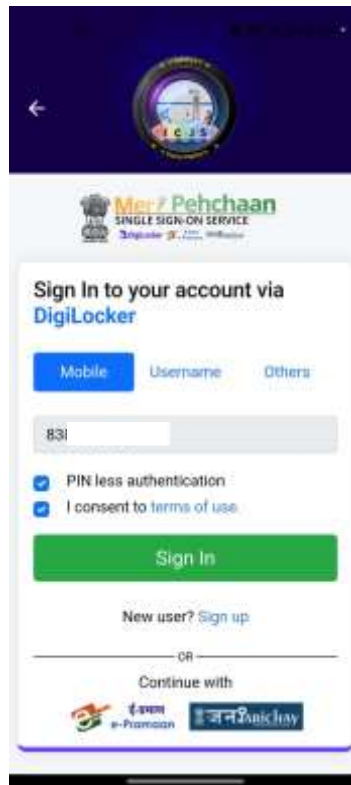
1. To use the eSakshya app, the user must create a Login PIN for authentication and submit Login PIN.



2. The User must enter their mobile number and enter OTP comes to the mobile number



3. After entering the Mobile OTP in the mobile app, it is necessary that user should be registered with Meri Pehchaan. User will be redirected to 'Meri Pehchaan' and login with mobile number with OTP.

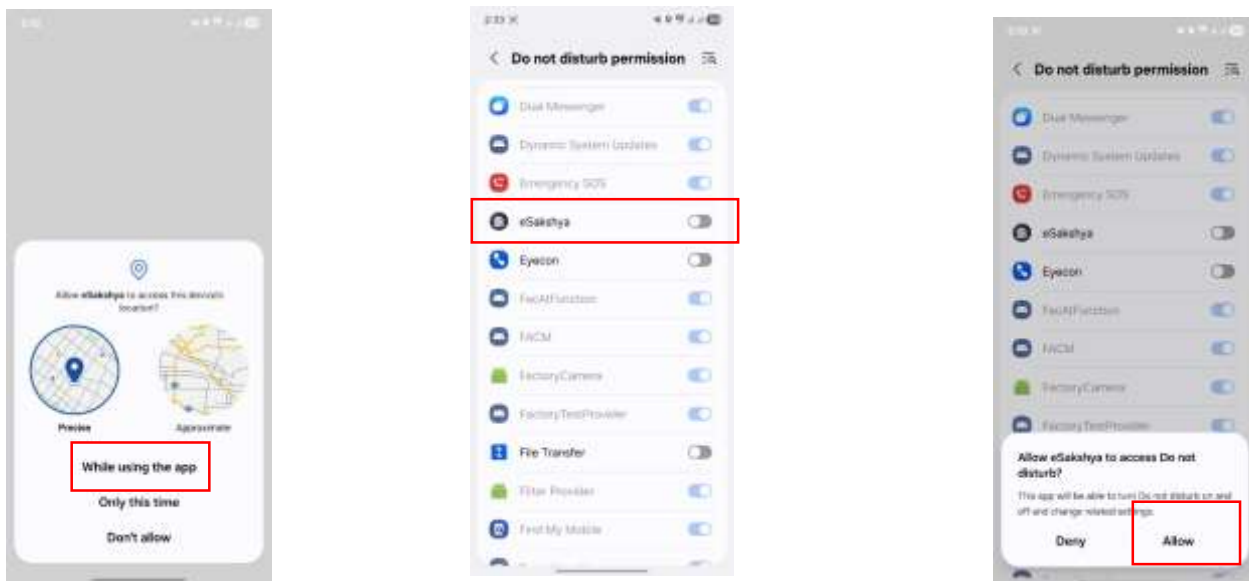


4. If you are not registered with 'Meri Pehchaan', you can register by providing your details.

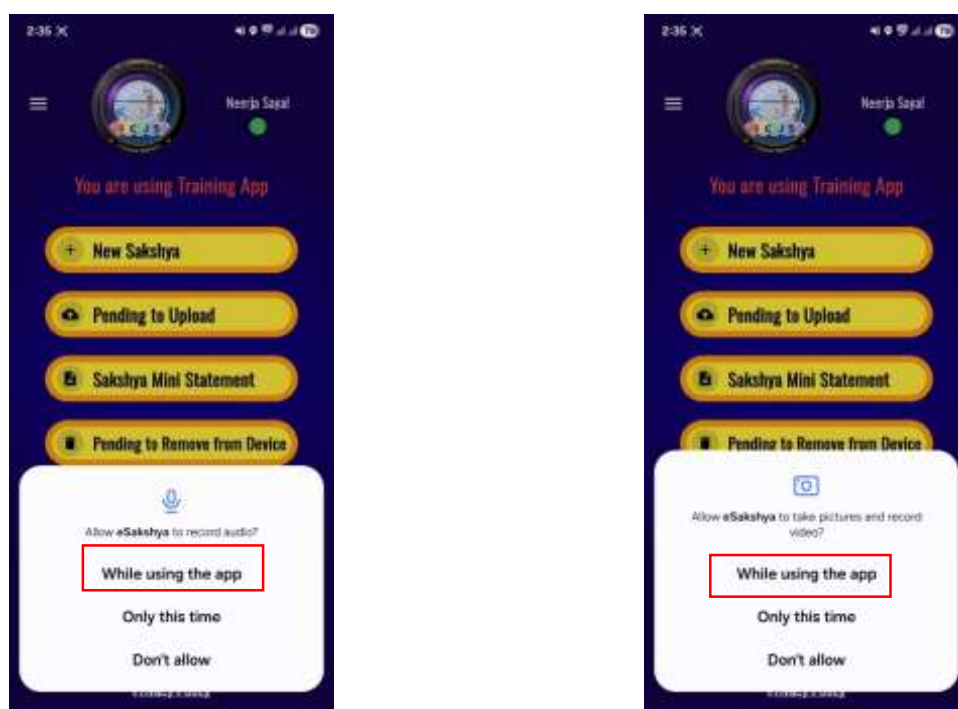


## Chapter 3 - Essential Mobile Permissions


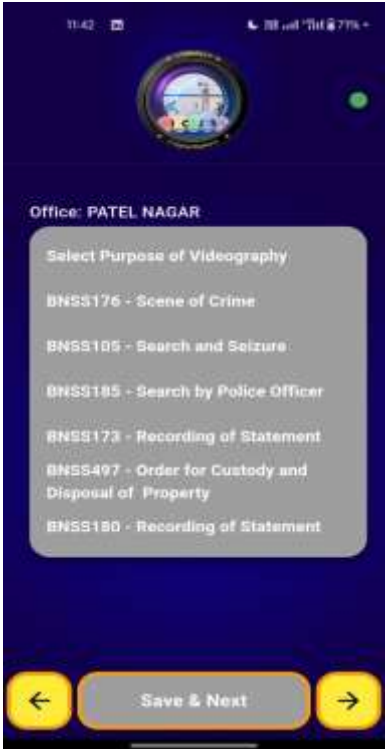
1. To use eSakshya, users must enable permissions for Location and DND.



2. Enable permissions for Camera, and Audio.



## Chapter 4 - Mobile App Screens

Screen Details	App Screenshots
<p>1. After completing the process, the user will see the option "New Sakshya", where they can submit new evidence.</p>	
<p>2. Click on 'New Sakshya' and select the Purpose for submitting evidence from the following options:</p> <ul style="list-style-type: none"> <li>(i) BNSS176 – Scene of Crime</li> <li>(ii) BNSS105 – Search and Seizure</li> <li>(iii) BNSS185 - Search by Police Officer</li> <li>(iv) BNSS173- Recording of Statement</li> <li>(v) BNSS497- Order of Custody and Disposal of Property</li> <li>(vi) BNSS180- Recording of Statement</li> </ul>	

## 4.1 BNSS176 – Scene of Crime

### Screen Details

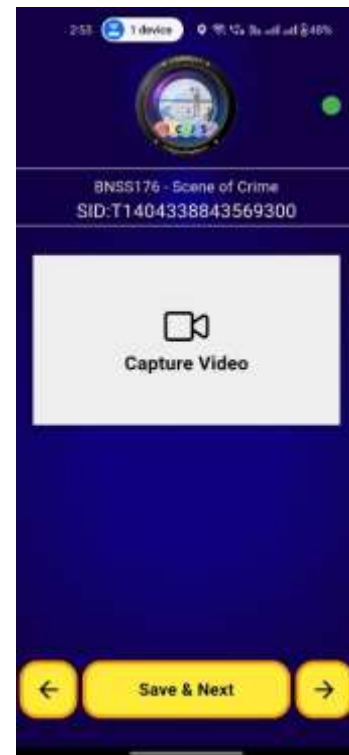
1. If you select 'BNSS176 – Scene of Crime', you must add Brief about incidence (Max 150 characters allowed) then choose one of the following options:
  - (i) FIR,
  - (ii) FIR to Be Assigned Later.

After selecting the option, you need to submit details, along with the date if necessary.

### App Screenshots



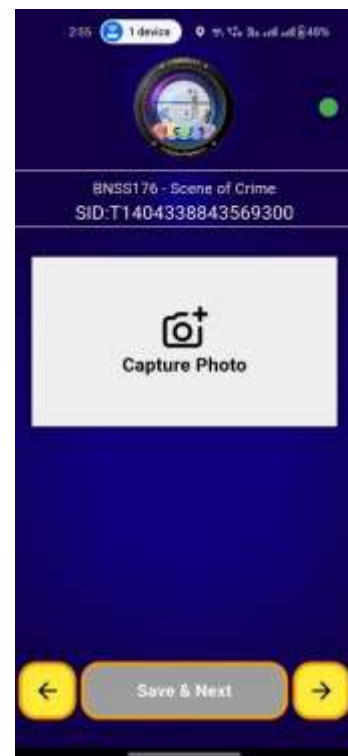
2. Click on 'Capture Video' to record video (Maximum time limit for video be recorded not longer than 1 hour)



3. After capturing video, the 'add more' option will be available.



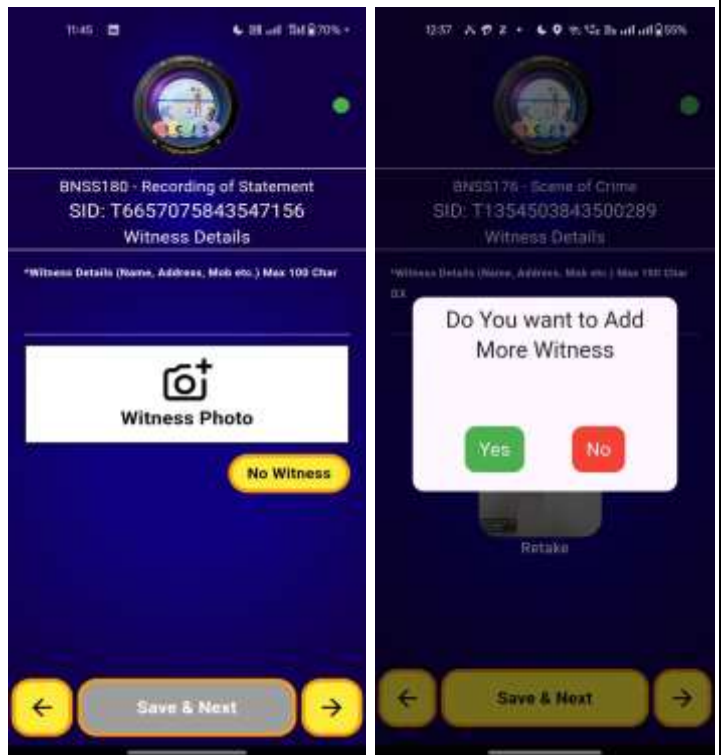
4. Click on 'Capture Photo' to add photo of evidence.



5. You can click on 'Add more' option for add more photos.



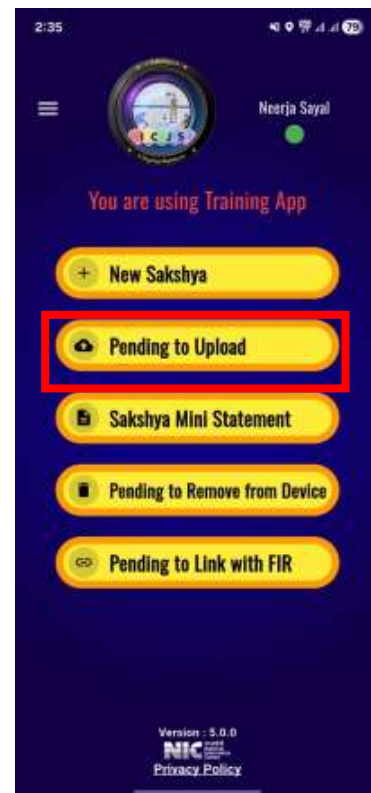
6. After submitting the photo, you have to submit witness details (Max 100 characters allowed) with witness's photo. You can add more witnesses using 'Save & Next' option then click on 'Yes'. If there are no witnesses available, you can Click on 'No Witness'.



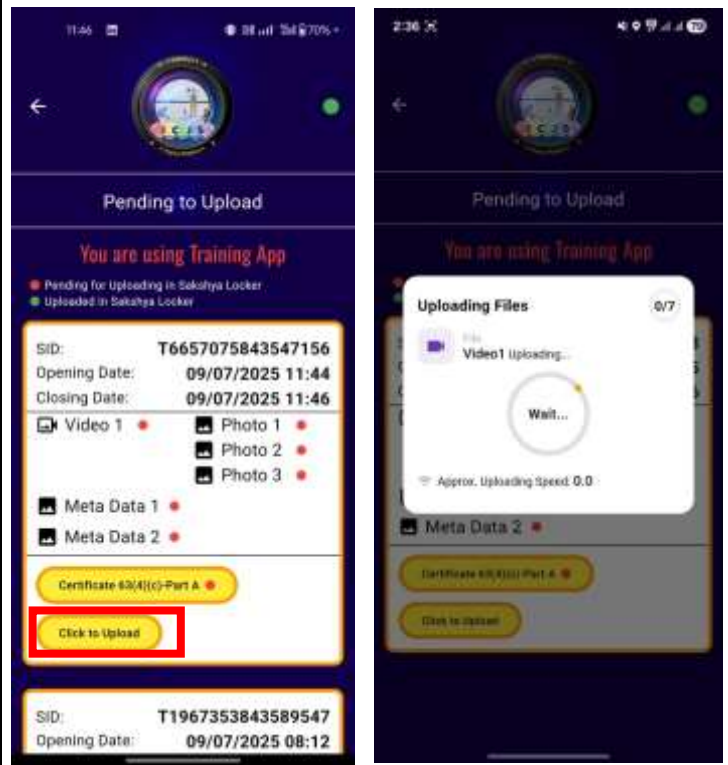
7. After submitting witness details, you have to submit Selfie of person recording Scene of Crime.



8. Once the recording is freeze, the file will be categorized as Pending to Upload.



9. In the 'Pending to Upload' section, click on 'Click to upload' to upload the file. The user can view photos and videos by selecting 'Photo/Video'.



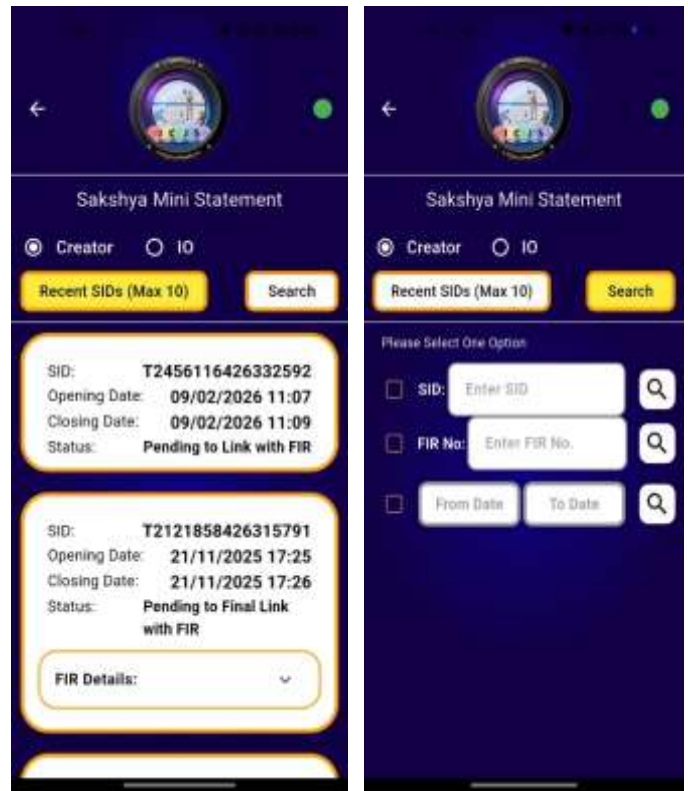
10. After syncing, the Sakshya file will appear in the Sakshya Mini Statement.



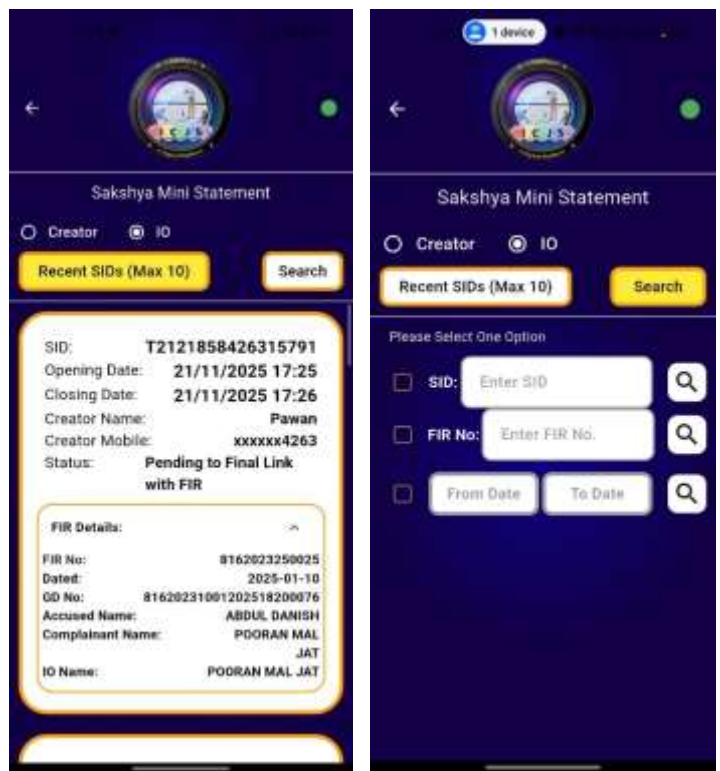
11. In Sakshya Mini Statement two options are available:

- a) Creator
- b) IO

**a) Creator:** The user can view a list of up to 10 Sakshya records created by them and can search for a specific SID using the SID Number, FIR Number, or a selected Date Range.



**b) IO:** The user can view a list of up to 10 Sakshya records linked with FIRs where the user is assigned as the Investigating Officer (IO). The user can also search for specific SIDs using the SID Number, FIR Number, or a selected Date Range.



12. Click on the SID file to view a Sakshya.



13. Sample - Certificate 63(4)(c) - Part A





**ID:** Y1534939K159422

**Opening Date and Time:** 14/05/2026 14:35

**Closing Date and Time:** 14/05/2026 14:39

**Opening Location:** 28.5846754 / 77.2254726

**Closing Location:** 28.5846754 / 77.2254726

**Purpose:** 30X55176 - Score of Crime

**Brief About Incident:** also

#### Video(s) Details

S.No	File Name	Time Details	Hash Value	Location (Lat,Long)
1	11767491952.mp4	Start: 14/05/2026 14:35:09 End: 14/05/2026 14:35:11 Duration: 04	011085a0181e76224621432194214a0703642 609784e0a071a4d61034	28.5846754 / 77.2254726

#### Photo(s) Details

S.No	File Name	Time Details	Hash Value	Location (Lat,Long)
1	1176749194474.jpg	Captured: 14/05/2026 2:36:00 PM	71e0c320af146c4d9916c4c0171130e0771e0c320af 6146e0a071a4d61034	28.5846754 / 77.2254726

#### Witness(s) Details

S.No	Details	Photo Details	Hash Value	Location (Lat,Long)
1	wpd	File: 1176749175090.jpg Time: 14/05/2026 2:36:13 PM	11085a0181e76224621432194214a0703642 609784e0a071a4d61034	28.5846754 / 77.2254726

#### Recording Officer Details

S.No	File Name	Time Details	Hash Value	Location (Lat,Long)
1	1176749191075.jpg	Time: 14/05/2026 2:36:22 PM	101e14011102217460e170e0a071a4d61034 062740117610491406	28.5846754 / 77.2254726

## 4.2 BNSS105 – Search and Seizure

### Screen Details

For Search and Seizure, select 'BNSS105 – Search and Seizure', you must add Brief about incidence (Max 150 characters allowed) then choose one of the following options:

- (i) FIR,
- (ii) FIR to be assigned later.

After selecting the option, you need to submit details, along with the date if necessary.

**Note:** The remaining processes are the same as the scene of crime.

### App Screenshots



## 4.3 BNSS185- Search by Police Officer

### Screen Details

For Search by Police Officer, select 'BNSS185 – Search by Police Officer', you must add Brief about incidence (Max 150 characters allowed) then choose one of the following options:

- (i) FIR,
- (ii) FIR to be assigned later.

After selecting the option, you need to submit details, along with the date if necessary.

**Note:** The remaining processes are the same as the scene of crime.

### App Screenshots



## 4.4- BNSS173- Recording of Statement

### Screen Details

For Recording of Statement, select 'BNSS173 – Recording of Statement', you must add Brief about incidence (Max 150 characters allowed) then choose one of the following options:

- (i) FIR,
- (ii) FIR to be assigned later.

After selecting the option, you need to submit details, along with the date if necessary.

**Note:** The remaining processes are the same as the scene of crime.

### App Screenshots



## 4.5- BNSS497- Order of Custody and Disposal of Property

### Screen Details

For Order of Custody and Disposal of Property, select 'BNSS497– Order of Custody and Disposal of Property', you must add Brief about incidence (Max 150 characters allowed) then choose one of the following options:

- (i) FIR,
- (ii) FIR to be assigned later.

After selecting the option, you need to submit details, along with the date if necessary.

**Note:** The remaining processes are the same as the scene of crime videography.

### App Screenshots



## 4.6- BNSS180- Recording of Statement

### Screen Details

For Recording of Statement, select 'BNSS180- Recording of Statement', you must add Brief about incidence (Max 150 characters allowed) then choose one of the following options:

- (i) FIR,
- (ii) FIR to be assigned later.

After selecting the option, you need to submit details, along with the date if necessary.

**Note:** The remaining processes are the same as the scene of crime videography.

### App Screenshots

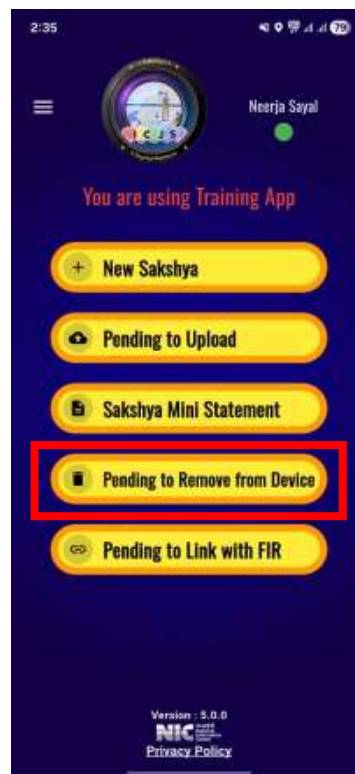


## Chapter 5 – Pending to Remove from Device

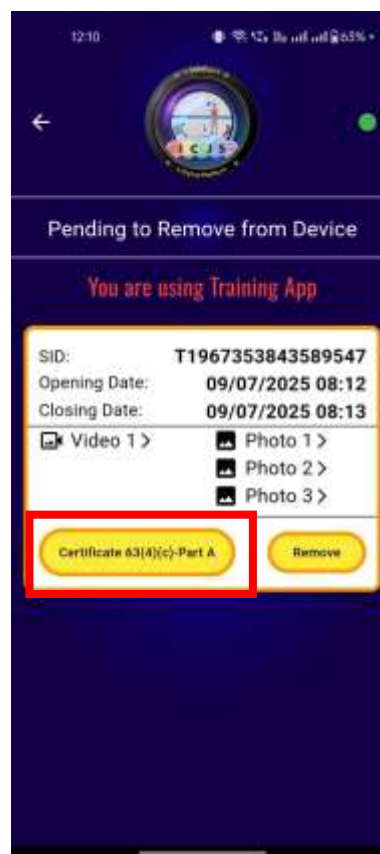
### Screen Details

1. Click on "Pending to Remove from Device " to Remove from Device.

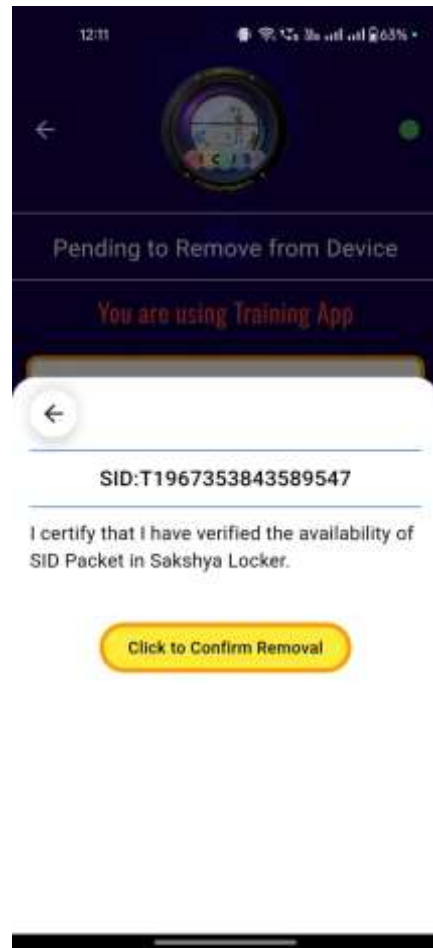
### App Screenshots



2. In Pending to Remove from Device, final file available, and you can download Certificate 63(4)(c) – Part A.

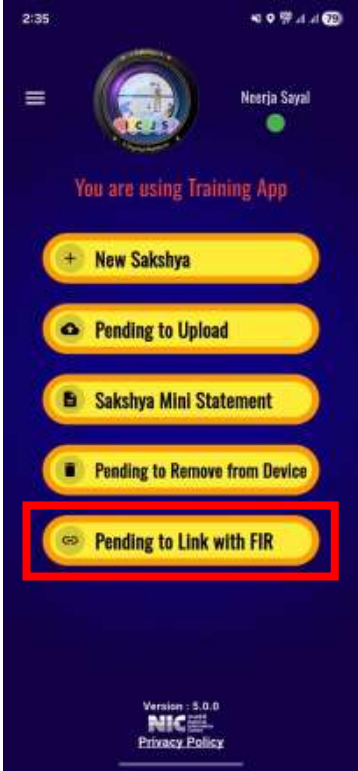
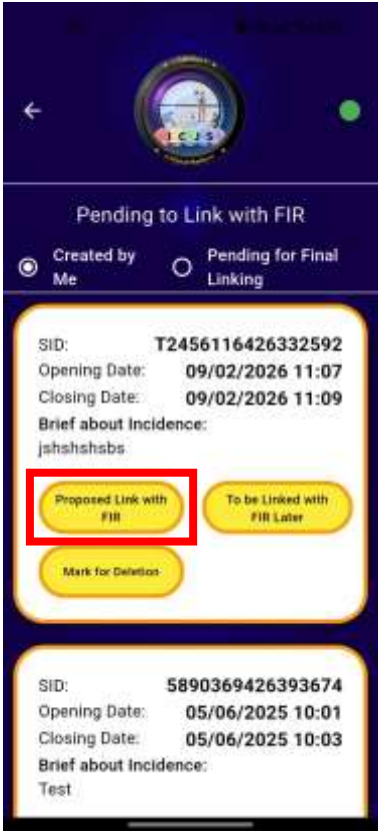


**3.** Click on 'Remove' and then 'Click to Confirm Removal' to remove data from device.



**Note:** Removing Sakshya from your device does not mean that Sakshya is deleted. Even after removal, Sakshya remains accessible through web Portal and Mini Statement.

## Chapter 6 - Pending to Link with FIR

Screen Details	App Screenshots
<p>1. Click on "Pending to Link with FIR" to link Sakshya with FIR.</p>	 <p>The screenshot shows the main interface of the app. At the top, there is a header with a logo and the name 'Neerja Soyaj'. Below the header, a message reads 'You are using Training App'. A list of yellow buttons is displayed: '+ New Sakshya', 'Pending to Upload', 'Sakshya Mini Statement', 'Pending to Remove from Device', and 'Pending to Link with FIR'. The 'Pending to Link with FIR' button is highlighted with a red rectangular box. At the bottom, the version number '5.0.0' and 'NIC Privacy Policy' are visible.</p>
<p>I. In "Pending to Link with FIR," two options are available:</p> <ul style="list-style-type: none"><li>a) Created by Me</li><li>b) Pending for Final Linking</li></ul> <p><b>a) Created by Me:</b> Under "Created by Me," the user can propose linking of their created SID with the relevant FIR.</p>	 <p>The screenshot shows the 'Pending to Link with FIR' screen. At the top, there is a back arrow and a logo. Below the logo, the title 'Pending to Link with FIR' is displayed. Two radio button options are present: 'Created by Me' (which is selected) and 'Pending for Final Linking'. Below the options, there are two data cards. The first card shows: SID: T2456116426332592, Opening Date: 09/02/2026 11:07, Closing Date: 09/02/2026 11:09, and Brief about Incidence: jshshshsbs. The 'Proposed Link with FIR' button is highlighted with a red rectangular box. The second card shows: SID: 5890369426393674, Opening Date: 05/06/2025 10:01, Closing Date: 05/06/2025 10:03, and Brief about Incidence: Test.</p>

i. Select the District and Police Station, enter the FIR details, and then click on 'Validate FIR.'

1 device

Brief about Incidence:  
test

Video 1 > Photo 1 >  
Video 2 > Photo 2 >  
Witness 1 >  
Witness 2 >  
Recording Officer >

Certificate 63(4)(c)-Part A

FIR  eFIR

District: NORTH

Police Station: TIMARPUR

FIR No: 8 FIR Year: 2025

**Validate FIR**

ii. Review the FIR details and submit. If any changes are needed, click on the 'Edit' option. If the details of the FIR are correct and click on Proposed Link.

1 device

**Edit**

FIR No:  
8166051250008  
Dated:  
2025-01-12  
GD No:  
81660511201202513100031  
Accused Name:  
SHRIRAM SAKSENA  
Complainant Name:  
SARDAR SINGH  
IO Name:  
Sardar SINGH

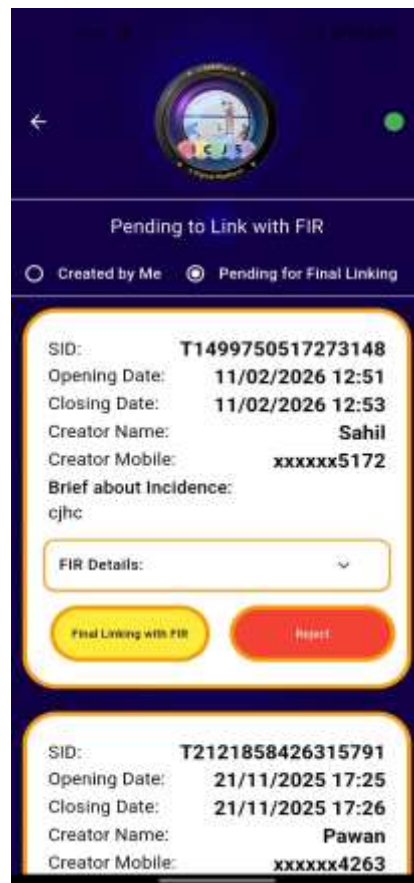
I have verified the FIR details  
8166051250008 and submitted a request to  
the concerned IO for linking SID  
T1167983517214247 with FIR.

**Proposed Linking**

iii. If the SID creator is also the Investigating Officer (IO) in the concerned FIR, the creator can final link the SID with FIR.



**b) Pending for Final Linking:** In Pending for Final Linking, user can Final link the SID with FIR in cases where the user is IO.



i) The IO can reject linking SID with FIR with remarks.



II. Click on 'Mark for Deletion' to mark SID for Deletion.

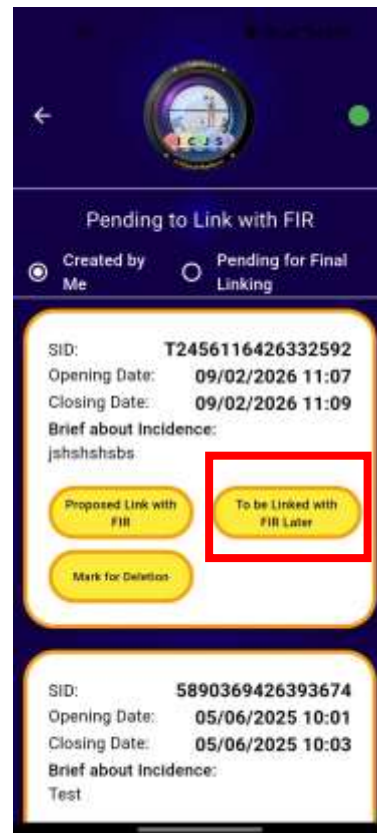
**Note:** Mark for Deletion Sakshya does not mean that Sakshya is deleted. Even after Mark for Deletion, Sakshya remains accessible through the Web Portal and user can undo Mark for Deletion from Mini Statement.



a) Submit the 'Reason for Deletion' and click the 'Confirm' button to mark the SID for deletion.



III. Click on 'To be Linked with FIR Later' to mark SID for linked with FIR later.

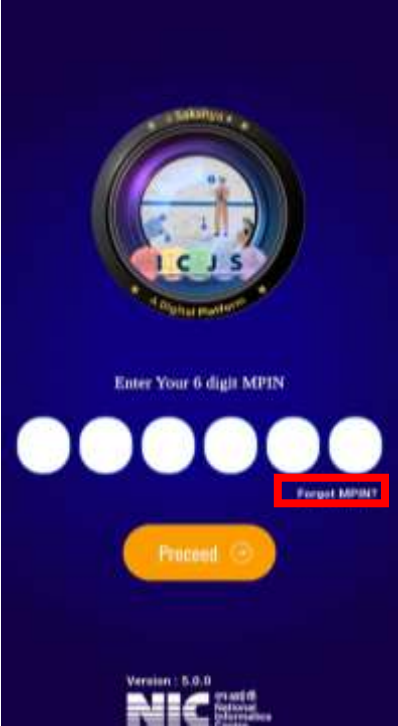



a) Submit the 'Reason for linking with FIR Later' and click the 'Confirm' button to mark the SID for linking with FIR Later.

The screenshot shows a mobile application interface with a dark blue background. At the top, there is a circular logo with a globe and the letters 'CIC'. Below the logo, the text 'To be Linked with FIR Later' is displayed. The interface lists the following information: SID: T6657075843547156, Opening Date: 09/07/2025 11:44, Closing Date: 09/07/2025 11:46, and Brief about incidence: abc. Below this information, there are several options with right-pointing arrows: Video 1, Photo 1, Witness: 1, and IO Selfie. A yellow button labeled 'Certificate 63(4)(c)-Part A' is positioned below these options. A white text box with the label 'Reason for linking with FIR Later' is located below the yellow button. At the bottom of the screen, a grey button labeled 'Confirm' is highlighted with a red rectangular border.

## Chapter 7 – Forget MPIN and Reset PIN

### (i) Forget MPIN

Screen Details	App Screenshots
<p>1. On the login screen, locate and click the “Forget MPIN” option to begin the process of resetting your MPIN.</p>	
<p>2. You will be prompted to verify your identity using your phone’s lock mechanism. You can choose one of the following methods:</p> <ul style="list-style-type: none"><li>• Fingerprint Lock,</li><li>• Pattern Lock,</li><li>• Password Lock,</li><li>• Face Lock.</li></ul>	

3. After successful verification, you will be required to log in with your mobile number. A One-Time Password (OTP) will be sent to your registered mobile number. Enter the OTP in the designated field.



4. After entering the OTP, set a 6-digit MPIN and log in using the new MPIN.

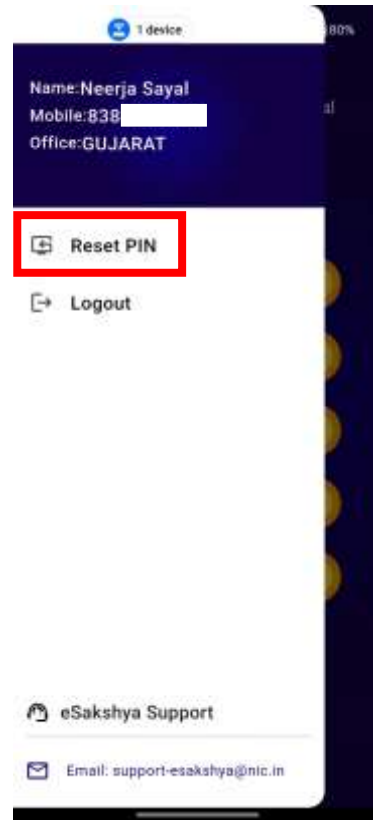


## (ii) Reset MPIN

### Screen Details

1. Click on "Reset Pin" to reset your MPIN.

### App Screenshots



2. Enter your 6-digit current MPIN.



3. Once the current MPIN is submitted, you can set a new MPIN.



4. After setting the new MPIN, a success notification will be displayed.

